

Do Not Call Policy

LIVEWIRE
CLOUD

Applies to Organization Wide
Do Not Call Policy for
Livewire Cloud

Do Not Call Policy (DNC)

Do Not Call (DNC) Policy Statement

Livewire carries out a strict Business-to-Business policy and avoids calling Consumers during its calling/marketing campaigns. In the unlikely event of a consumer being part of the Livewire calling/marketing campaigns, Livewire fully respects the wishes of those consumers and prospective consumers who do not want to receive telephone solicitation calls from Livewire in their homes.

It is Livewire's policy not to make a telephone solicitation call to:

- Any person who has requested that Livewire not make such calls to the person's residence; or
- Any person who has put his or her telephone number on a national or state Do Not Call registry, except as otherwise permitted by law.

A "telephone solicitation calls" means any call that is made for the purpose of encouraging the purchase of products and services from Livewire.

Livewire maintains a list containing the telephone numbers and names of those persons who have requested Livewire not to receive telephone solicitation calls from Livewire.

Anyone may be placed on Livewire's Do Not Call list by emailing Livewire at donotcall@livewirecloud.com The request must provide the 10-digit residential telephone number that is not to be called and the person's name.

Once a request has been made, Livewire will add the telephone number and name to its Do Not Call list within thirty (30) days. Livewire will maintain the telephone number and name on its Do Not Call list for five (5) years, unless a request is made by the person to have the number removed. If a person's telephone number changes, another request must be submitted to have the new number added to the Livewire Do Not Call list.

Livewire intends to comply with all federal and state Do Not Call laws. Livewire will answer any questions regarding its Do Not Call Policy when sent to

DNCQuestions@Livewirecloud.com